

The PosturePerfector LLC:

Warranty Disclaimer

PostureMedic warrants the quality of our products only. The application and processing of PostureMedic products is beyond our control and therefore is the sole responsibility of the user and or dealer. Due to varying procedures and conditions.

PostureMedic written or verbal instructions are based on experience with our products and we strongly recommend you use with caution and keep out of the reach of children this is not a toy and can cause harm. This product is only intent for use for a specific size and should not be passed around from user to user.

In the event of a defective product claim, PostureMedic requires that a picture showing the defect unit be submitted for inspection to verify the alleged claim. In the event of confirmation that the status of the material in question is in fact defective; PostureMedic warrants the replacement at no cost to customer. PostureMedic is not responsible for any claim that is cost due to abuse of the product.

Shipping Damage

In the event of shipping damage, the customer invoiced is responsible for documenting the damage and filing a claim with the carrier before placing a claim with PostureMedic. This documentation must be supplied to PostureMedic to complete any shipping claim placed with PostureMedic. Once the claim is verified by the shipping carrier PostureMedic will issue a replacement.

Order Cancellations

PostureMedic will accept order cancellations for Product up to 48 hours prior to shipment. After shipment is made PostureMedic will cancel order less shipment refund charges.

Discrepancies on packing lists

Any discrepancy resulting in a request for credit must be reported within three working days of receipt, by the customer and verified by PostureMedic. PostureMedic does not ship any no- charge replacement product unless in the case of manufacturer defect.

Returns

PostureMedic does not accept returns older than 60 days from the actual ship date of purchase regardless of its condition. In the event of a customer wishing to replace their worn product from extended use ,please contact us at 877-215-1124 or email @ theposturemedic@yahoo.com we will give a deeply discount rate on purchase. In addition the purchaser is responsible for handling and shipment fees. Customer who wishes to return their product will make sure item is package and sent back with customer number or invoice number.

Please keep away from extreme temperature, cold, heat etc. Please do not leave product in vehicle.